



Support Managing Health Conditions

March 3, 2017

Audience: Non Medicare eligible retirees (excluding – Wyeth CIC, OCAW union, AH Robins and Warner Lambert ESP, Pre-92 and A/O retirees)

If you or one of your dependents have been diagnosed with a health condition (such as rheumatoid arthritis or hemophilia), managing care may seem overwhelming. To help you navigate your condition, ongoing treatment and available resources, you now have access to the CVS Specialty™ Pharmacy Care Management program. Participation in this program is voluntary and provided at no cost to colleagues and their dependents covered under the Retiree PPO or High Deductible PPO option.

Is my condition part of the program?

The CVS Specialty Pharmacy Care Management program helps patients with the following conditions:

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|-------------------------------------|-----------------|-------------------------|------------------------------|
| Amyotrophic Lateral Sclerosis (ALS) | Dermatomyositis | Multiple Sclerosis (MS) | Rheumatoid Arthritis |
| CIDP | Epilepsy | Myasthenia Disease | Scleroderma |
| Crohn's Disease | Gaucher Disease | Parkinson's Disease | Sickle Cell Disease |
| Cystic Fibrosis | Hemophilia | Polymyositis | Systemic Lupus Erythematosus |
| | | | Ulcerative Colitis |

Through the CVS Specialty Pharmacy Care Management program, you will get expert support from specialized Registered Nurses who are trained and experienced in your condition. Nurse support is available 24 hours a day, seven days a week. You can get answers to your questions, education about your condition and treatment options, assistance with future care planning, and direction to additional community resources, such as transportation or respite care. They can also connect you with other Pfizer benefit-related resources that may be available to you.

When you (or your covered family member) elect to participate in the CVS Specialty Pharmacy Care Management program, you'll have access to a specialized library of educational materials that will help you understand your condition and manage it effectively. As a part of your overall health care team, the program works with your physician to help coordinate services and support his or her recommendations for your care.

Participation in the program is flexible – you choose how you want the program to work for you! Talk with your nurse about scheduling calls for when it's convenient for you. You can receive tips and tools through mail or email.

How do I enroll?

If you are eligible to participate, a welcome kit will be mailed to your home address. The welcome kit will provide more information about the program and how you can enroll. Once you receive your welcome kit, go online to cvsspecialtypharmacyprogram.com and click on *About Us* to learn more about the care team and medical resources.

Is there an extra cost to use the CVS Specialty Pharmacy Care Management program?

No – there is no extra cost if you are enrolled in a Pfizer Medical Plan option.

I have one of these 17 conditions, but am already under the care of a physician. Why would I want to participate in this program?

The CVS Specialty Pharmacy Care Management program was designed by experts in your condition to complement the care that you're already receiving from your physician. Program nurses are specialists in the conditions they manage and understand the impact these conditions and their treatment can have on patients and their families. The program provides whole-person support, and can help you manage your overall health, not just your health condition. Your program team can help you find local resources and take advantage of other Pfizer benefit-related services that may be available.

| For More Information | Contact | Representatives are available: |
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| The CVS Specialty Pharmacy Care Management program FAQs | CVS Specialty Pharmacy Care Management Program 1-844-342-4033 Or visit: cvsspecialtypharmacyprogram.com | Nurse Case Managers are available 24/7 Office hours for enrollment are from 8 a.m. to 8 p.m., Eastern time |